



TERMS AND CONDITIONS

1. Check-in time is from 2 PM on the day of arrival and check-out time is 10 AM on the day of departure. The owner of WILLA GARDEN may offer early check-in or late check-out depending on the availability of the accommodation with a mandatory extra charge.
2. In case of shortening the stay, the Guest is charged the total amount due for the booking.
3. In the situation of a Guest's failure to arrive by 1 PM on the day following the declared date of beginning the stay (in line with the booking made by the Guest), we reserve the right to rent the cabin, house, room to other persons without the Guest asserting any claims on this account.
4. The guest may not transfer the cabin, house, rooms to third parties. Persons who have not completed the mandatory check-in procedure may stay at the property after notifying the Property Owner.
 5. Night hours at the property are in effect from 10 PM to 6 AM.
6. The public area of WILLA GARDEN is supervised using cameras to ensure the safety of people and property.
7. Car park at the property of WILLA GARDEN is unsecured. Guests leave the vehicle in the car park at their own risk. Property Owner is not responsible for traffic accidents at the property, as well as any damage, destruction or theft of the vehicle.
8. After checking in and receiving the keys to the Property, the Guest should familiarise themselves with the equipment of the cabin, house, rooms, and keep it in the same good condition until the end of their stay. If damage is noticed, the Guest should immediately notify the Owner of WILLA GARDEN. On the day of check-out, the Guest may be held financially liable for the damage inflicted and for the deteriorated condition of the cabin, house, rooms.
9. The Guest is financially liable for any damage or destruction caused by their behaviour or the behaviour of their visitors. The material value of the damages shall be determined by the Owner of WILLA GARDEN.
10. Smoking tobacco and other electronic cigarettes is allowed only in a designated area. For smoking tobacco or electronic cigarettes in the cabins, house, apartment, the Guest shall be charged PLN 1,000, and for smoking in the room, they shall be charged PLN 500 (ozonation cost).

11. Children and adolescents under the age of 18 are allowed to stay in WILLA GARDEN only while accompanied by adults. Their guardians are solely responsible for these persons.
12. On the day of arrival, the Owner of WILLA GARDEN provides a Starter Pack (cleaning products: soap, dishwasher tablets, washing-up liquid, paper towel, toilet paper, bin bags), and during their stay, the Guest restocks the items on their own and according to their needs.
13. Additional services, including: rental of an additional parking space, change of towels and bed linen, cabin cleaning service upon request during your stay (provided that it is possible), are available at an extra charge.
14. Upon leaving the cabin, house, rooms, the Guest is obliged to carefully secure it against the access of third parties (in particular when the Guest is away from the cabin, house, room, the windows and doors must be locked). The owner of WILLA GARDEN is not liable for the property of the Guest or persons accompanying the Guest left on the premises of WILLA GARDEN. The Guest is obliged to take due care of the rented cabin, house, room.
15. The Property Owner is not responsible for damage, destruction or loss of the Guest's valuables. Bringing valuables into property of WILLA GARDEN is the sole responsibility of the Guest.
16. For fire safety reasons, it is forbidden to use at the property of WILLA GARDEN open flame, such as candles and electrical or heating devices that are not part of the equipment of the cabin, house, room, such as heaters, irons, electric kettles, air humidifiers, portable heaters. This does not apply to chargers and power supplies for audio/video devices, cell phones, portable computers (laptops, tablets).
17. The Property Owner does not agree to the use of own electrical appliances in the cabins except those provided by them in accordance with their purpose, as well as does not agree to the lighting of barbecues on the terrace and the use of pyrotechnics, such as fireworks, is not allowed.
18. Should they notice a fire or other emergency, Guests should immediately notify the WILLA GARDEN Property Owner (phone number 608 318 619) and alert the appropriate emergency services, EMERGENCY PHONE NUMBERS and the FIRE EXTINGUISHER can be found in each building, in a noticeable place.
19. In the event that the Guest leaves an item belonging to them after checking out, the Property Owner shall send the item at the Guest's expense to the address indicated by the Guest, provided the lost item is found.
20. Additional charges – local tax is collected from each guest according to the rate specified by the Commune Council in Ustroń Morski.
21. The Owner of WILLA GARDEN is not responsible for failure to perform or improper performance of obligations caused by circumstances beyond their control despite exercising due diligence, and that arise, for example, due to lack of supply of electricity or other utilities by their suppliers, (force majeure) sudden atmospheric phenomena, etc.

**22. Wi-Fi available: network name WILLA GARDEN, PASSWORD:
12345678**

WE WISH YOU A PLEASANT STAY BY THE BALTIC SEA

